

# Welcome to HealthEZ!

We are glad you're here. Please read on for help understanding and using your medical ID card.

## When you schedule an appointment

Please remind your provider that claims and benefit eligibility are handled by HealthEZ, **not the America's PPO network.**

## Understanding Your ID Card

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your medical network is America's PPO. Providers in network offer services at a discounted rate.
- C. Your Group ID connects you with Hegenes Apartments.
- D. Your Subscriber ID is a unique number for you and your enrolled dependent(s).
- E. Your pharmacy enters this information, along with your Subscriber ID, to process

**Administered by:** **Medical Network:** **America's PPO**  
Verify Realtime Through HealthEZ #54206 **Employer:** Hegenes Properties Inc.  
People Investing in Health • Care • Justice • Education

---

**Policy Holder:**

**Group:**

**Subscriber:**

---

**Medical Coverage:**

---

**Rx BIN:** 008878 • **Rx PCN:** WDRX • **Rx GRP:** HGAM534  
In-Network Deductible: \$  
In-Network Out-of-Pocket: \$

## Your provider can verify your eligibility with HealthEZ three ways:

1. Via Realtime verification in their practice management system.
2. [myhealthez.com/provider](https://myhealthez.com/provider)
3. Call HealthEZ at 844-449-5553.

**MEMBERS**  
Crumdale Advocates: 855-255-7060  
Benefits & myHealthEZ: HegenesBenefits.com

---

**PROVIDERS**  
Eligibility: MyHealthEZ.com/Provider | Verify Realtime Through HealthEZ #54206  
Benefits: 844-449-5553 | Precert: 888-250-4144  
Submit Claims to: Payer ID # 41178  
HealthEZ: PO Box 21186, Eagan, MN 55121

---

**PRIMARY MEDICAL NETWORK:** America's PPO  
AmericasPPO.com

**TRAVEL MEDICAL NETWORK:** PHCS Out of Area  
800-678-7427, MultiPlan.com/HealthEZ

---

**PHARMACY:** WellDyne  
888-479-2000, WellDyne.com

## Your ID card is also available in the member app.

Download today for quick access to your digital ID card, deductible and out of pocket limits, locate a provider, EZpay and more.

